

NAPEP Parents Questionnaire 2013
FEEDBACK FROM PARENTS AND CARERS

We are hoping you can help us better understand what we are doing well and where we need to make changes or improvements to the Educational Psychology Service. The questionnaire takes about 10 minutes to complete and we would be grateful if you could fill it in and return it in the stamped addressed envelope provided. The survey is anonymous. All the information received will be treated confidentially and used to inform improvements to our service. Any report produced as a result of this survey may quote some of your comments but will not identify you, your child or the school they attend. If you have any questions about this survey or problems in completing it please contact us on

For office use: Local Authority: _____ National Curriculum Year: _____
 Gender: *Male / Female* Direct contact with EP: *Yes/No*
 Stage of Code: *Non-statutory Statutory Post-statutory*
 Type of contact: *Consultation Assessment or observation*

Please indicate the extent to which you agree with the following statements (tick the relevant column):

	Disagree	Marginally disagree	Neither Agree nor Disagree	Marginally agree	Agree	Not applicable
1. I knew why the Educational Psychologist was going to be involved.						
2. The Educational Psychologist seemed to value my views and take them into account.						
3. I was able to share my views and any concerns.						
4. I consider the Educational Psychologist provided independent advice which was not compromised by Local Authority policy.						
5. I was fully involved in the discussion about my child's needs and what was going to happen to address them.						
6. Sufficient time was provided during this contact to discuss my child's needs.						
7. The Educational Psychologist seemed knowledgeable and assisted in finding ways to help.						
8. All of my questions and concerns were addressed.						
9. The involvement provided a better insight into the situation.						
10. Actions agreed were relevant, useful and able to be done.						

	Disagree	Marginally disagree	Neither Agree nor Disagree	Marginally agree	Agree	Not applicable
11. At the end of the Educational Psychologist's involvement it was made clear who would be doing what.						
12. The Educational Psychologist did everything they had agreed to do.						
13. I would have liked the Educational Psychologist to have been involved sooner.						
14. I am confident that my child's needs will be met more effectively as a result of this involvement.						
15. The report (or related paperwork) arrived without undue delay.						
16. The report (or related paperwork) was accurate, constructive and helpful.						

17. How satisfied were you that the Educational Psychologist made a useful contribution?
(please circle the appropriate): *Very satisfied / Satisfied / Not very satisfied / Dissatisfied*

18. What did you find the most helpful part of the EP contact?

19. What aspect could have been improved upon and how?

20. What other types of service would you like to see Educational Psychologists provide?

21. Any other comments?

22. Lastly, how could we improve this questionnaire?

Thank you for taking the time to complete this survey, your help is appreciated. Please return it to us by post in the envelope provided.